مطارات دبي DUBAiRPORTS

ECBS – Product corporate



eServices 2FA – User guide to set-up MFA for e-Services



 ${\tt Page}2$

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1 DA ESERVICE HOME PAGE

DA eServices home page allows registered users to access various eServices hosted by Dubai airports. DA has recently introduced multi factor authentication to access the eServices. One time MFA registration is mandatory to utilise the DA eservices.

Important note: If you have changed your smart phone, please contact Dubai Airports Service desk to reset your old device

and assist you in enrolling your new device.

You can access the DA eServices by https://services.dubaiairports.ae/

Passengers Corporate		Search	<u>a</u>	
	Before you fly Plan your visit	While you're here Enjoyyour Wirport experience	Find your flight Check flight status	
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2 DA ESERVICES – SETTING UP MULTIFACTOR AUTHENTICATION

2.1 EXISTING DA ESERVICES USER WITH ONE ACCOUNT

- Access DA eServices on https://services.dubaiairports.ae. You will land on the eServices home page.
- Click on the "Login" button
- Provide user name and password and click on "Sign in " button
- Scan the QR code to install the MFA app on your mobile phone based on your device brand or go to app store and download the microsoft authenticator app. If you already have Microsoft Authenticator app installed on your phone then please follow these <u>steps</u>.
- Once downloaded, open the app scan the QR code displayed on your system screen
- Your device will be linked to the authenticator app
- You will be prompted to enter the verification code to complete the MFA set up
- Once you enter the code, the MFA registration will be successful
- Go to DA eServices home page and click on Login button
- Provide the user name and password and click on sign in
- You will be prompted to enter the authenticator code
- Open the microsoft authenticator app on your mobile phone
- Enter the code displayed on your mobile phone to authenticate and click on verify button

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- You will be successfully logged in to DA eServices
- 1. Click on the "Set up Authenticator App" button

	Before you fly Planyourvisit	While you're here Enjoyyour airport experience	Find your flight Check flight status	
e-Services			Share f 🎐 (9
e-Services login				
A multifactor authentication system is enabled to enhance sec During login, you will also need to enter an OTP code from you	urity. Ir Authenicator app installed on your device.		Airport e-Services	
Login		Click here	Company Registration	
If your company has not already subscribed/registered for e-Service	ces, please choose the 'Company registration' link	MFA	Forgot Password	
from the right-hand side menu, and register your company befor usemame/password, please return to this page and login to the	ehand. Once you have received the registered service you require.		Al Majlis	
If you are an individual who wishes to register for Al Majlis, plea	se choose the 'Al Majlis registration'.		Al Majlis Registration	
Click on the link to download and view 'Al Majils Terms And Cor	ditions'.		Al Majlis Booking 💦 👌	
Our e-Services			Update Al Majlis Booking 👘	
Dubal Airports offers easy-to-access online services for staff and following are the major services available online:	customers, both internal and external. The		Pay Al Majlis Booking	
Al Majlis			Amin/Pass	
Airport Pass Management System (APMS) Airport Car Parking			Pay for Pass	
Company Registration User Manual In Arabic			Pay for Fine	

2. Enter the user name and password and click on Sign-in

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			H
	Password	Enter your registered user	
		name and password and click here	
	Remember password		
	SIGN IN		E Y



2.2 SET UP MICROSOFT AUTHENTICATOR APP:



3. You will be asked to set up the authenticator app for 2 Step verification.

2.2.1 Users with Microsoft authenticator app already installed on their phones:





Step 3: Follow the verification process.

2.3 SCANNING PROCESS:

4. Follow the steps displayed on the screen from step 1 to step 3.





5. Open the Microsoft authenticator app and scan the QR code displayed on the screen from your mobile

Page





2.4 VERIFICATION PROCESS:

6. After successful scanning, your account will be linkted to authenticar app. Enter the OTP to verify the your account and complete the MFA set up

UNA DI MARINA			🏶 eServices 📲 Welcome! Shams12	3
	2FA - Protect your account with 2-Step With 2-Step Verification (also known as two-factor authentication), you is stolen. After you set up 2-Step Verification, you'll sign in to your accoun- something you know, like your phaseword : Something you have, like your phone Duba alignet security policy requires 2FA protection for effort/or accounts	 Verification add an extra layer of security to your account in case your passwint in two steps using. 	ard X	
	SETUP AUTH	ENTICATOR APP	Enter the authenticator code dispalyed on your mobile and click on Verify	
	Verify Authenticator code Once you have scanned the QR code, your two factor authentication app will provide you with a unique code.	Enter OTP 298424		
	Dippleved s-theritistic rode is for illustricition purpose enti- Pased s-theritistic rode is for illustricition purpose enti- Appendication code is for illustricition purpose enti-	VERIFY		

7. The MFA set up is successfully completed and a confirmation message is displayed

DUBAIRPORTS	PAGE	🗸 🗸 Device Regi	stration Successful		🛠 eServices 🔮 Welcomel Shams12
	2FA - Protect your { With 2-Step Verification (also known a is stolen. After you set up 2-Step Verific	The Authenticator app on yo Dubai Airports	ur device is now linked to your eService account	ccount in case your password	
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		SETUP AUTHE	NTICATOR APP		is success.
	📀 Install App		Scan QR	3 Verify	
	Verify Authenticator code Once you have scanned the QR code, your app will provide you with a unique code.	two factor authentication	Enter OTP 298424		
	1234		VERIFY		
	Displayed authenticator code is for illust Please do not use it as OTP. Use the O Authenticator app installed on y	ration purpose only. TP generated from your device.			

8. You can login to from the eServices home page



Page

A	multifactor authentication system is enabled to enhance security, ning login, you will also need to enter an OTP code from your Authenicator app installed on your device.	Airport e-Services
	Logn → Setup Authenticator App →	Company Registration
		e-Services login >
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le r	gmenand side menu, and register your company beforenand. Unce you have received the registered name/password, please return to this page and login to the service you require.	Al Majlis
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	on the link to download and view 'Al Majlis Terms And Conditions'.	Al Majlis Booking >
	e-Services	Update Al Majlis Booking
the r	i Airports offers easy-to-access online services for staff and customers, both internal and external. The following are najor services available online:	Pay Al Majlis Booking 🔰
AIM	lajlis	Amin/Pass
Airp	ort Pass Management System (APMS) ort Car Parking	Pay for Pass
Com	pany Registration User Manual In Arabic	Pay for Fine
Com	pany Registration User Manual In English	

9. Enter the DA eServices user name and password to sign in



10. Open the authenticator app on your phone and get the code



🛠 eServices 💄 Welcome! Shams





11. Enter the code correctly and click on verify to successfully login to DA eServices home page.



12. The below error message is displayed if you enter a wrong code.





2.5 EXISTING DA ESERVICES USER WITH MORE THAN ONE ACCOUNT

- Set up MFA for your first account following the steps for users with one account
- Click "Sign out" to log off you first account
- Go to the eServices home page
- Click on the "Login" button
- Provide user name and password of your second account and click on "Sign in " button
- Scan the QR code to install the MFA app on your mobile phone based on your device brand or go to app store and download the microsoft authenticator app
- Specify wether you will be using one or more devices to login to your different accounts
- Open the app using the device you will use for this account and scan the QR code displayed on your system screen
- Your device will be linked to the authenticator app
- You will be prompted to enter the verification code to complete the MFA set up
- Once you enter the code, the MFA registration will be successful
- Go to DA eServices home page and click on Login button
- Provide the user name and password and click on sign in
- You will be prompted to enter the authenticator code
- Open the microsoft authenticator app on your mobile phone
- Enter the code displayed on your mobile phone to authenticate and click on verify button
- You will be successfully logged in to DA eServices
- 1. Login using your second account and click on the "Set up Authenticator App" button

Passengers Corporate		Search	<u>م</u>
	Before you fly Plan your visit	While you're here Enjoyyour airport experience	Find your flight Check flight status
e-Services			Share 🦸 🎐 🕻
e-Services login			
A multifactor authentication system is enabled to enhance security During login, you will also need to enter an OTP code from your Authenicator app in	stalled on your device.		Airport e-Services
↓ Login ↓ ↓ Setup Authenticator App ↓		Click here	Company Registration
		to set up	e-Services login >
If your company has not already subscribed/registered for e-Services, please choose th from the right-hand side menu, and register your company beforehand. Once you have	e 'Company registration' link received the registered	WIFA	Forgot Password >
usemame/password, please return to this page and login to the service you require.			Al Majlis
If you are an individual who wishes to register for Al Majlis, please choose the 'Al Maj	lis registration'.		Al Majlis Registration
Click on the link to download and view 'Al Majis Terms And Conditions'.			Al Majlis Booking
Our e-Services Dubai Airoots offers easy-to-access online services for staff and customers, both inter	nal and external. The		Update Al Majlis Booking 💿
following are the major services available online.			Pay Al Majlis Booking
Al Majlis Airport Pass Management System (APMS)			Amin/Pass
Airport Car Parking			Pay for Pass
Company Registration User Manual In Arabic			Pay for Fine
Company Registration User Manual In English			
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2. Enter the user name and password for your second account and click on Sign-in



3. You will be asked to install the authenticator app for 2 Step verification (skip this step if it is already installed on the device you will be using for this acount).





13. Follow the steps displayed on the screen from step 1 to step 3. If you have multiple accounts and want to use single device to login then select "One mobile device for all accounts". If you have single account and want to use multiple devices to login then select "Separate mobile devices for each accounts".



4. Open the Microsoft authenticator app and scan the QR code displayed on the screen from your mobile







5. After successful scanning, your account will be linkted to authenticar app. Enter the OTP to verify the your account and complete the MFA set up



6. The MFA set up is successfully completed and a confirmation message is displayed



7. You can login to from the eServices home page



e	-Services login	
	A multifactor authentication system is enabled to enhance security. During login, you will also need to enter an OTP code from your Authenicator app installed on your device.	Airport e-Services
	✓ Log n <>>	Company Registration
		e-Services login >
	our company has not already subscribed/registered for e-Services, please choose the 'Company registration' link from	Forgot Password >
	e right-hand side menu, and register your company beforehand. Once you have received the registered recomme/password, please return to this page and login to the service you require.	Al Majlis
lick on Loain	are an individual who wishes to register for AI Majlis, please choose the 'AI Majlis registration'.	Al Majlis Registration
	on the link to download and view 'Al Majis Terms And Conditions'.	Al Majlis Booking >
	e-Services	Update Al Majlis Booking
1	Airports offers easy-to-access online services for staff and customers, both internal and external. The following are he major services available online:	Pay Al Majlis Booking 🔰
	Al Majlis	Amin/Pass
	Arport Pass Management System (APMS) Airport Car Parking	Pay for Pass
	Company Registration User Manual In Arabic	Pay for Fine >
	Company Registration User Manual In English	

8. Enter the DA eServices user name and password to sign in



9. Open the authenticator app on your phone and get the code



🛠 eServices 💄 Welcome! Shams





10. Enter the code correctly and click on verify to successfully login to DA eServices home page.



11. The below error message is displayed if you enter a wrong code.





2.6 NEW INDIVIDUAL USER – AL MAJLIS REGISTRATION

- Access DA eServices on https://services.dubaiairports.ae . You will land on the eServices home page.
- Click on the "Al Majlis registration" on the right side menu
- Enter the required details and click on Save button
- You will be registered with a User Id
- Go to the eServices home page
- Click on the "Login" button
- Provide user name and password and click on "Sign in " button
- Scan the QR code to install the MFA app on your mobile phone based on your device brand or go to app store and download the microsoft authenticator app
- Once downloaded, open the app scan the QR code displayed on your system screen
- Your device will be linked to the authenticator app
- You will be prompted to enter the verification code to complete the MFA set up
- Once you enter the code, the MFA registration will be successful
- Go to DA eServices home page and click on Login button
- Provide the user name and password and click on sign in
- You will be prompted to enter the authenticator code
- Open the microsoft authenticator app on your mobile phone
- Enter the code displayed on your mobile phone to authenticate and click on verify button
- You will be successfully logged in to DA eServices

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A multifactor authentication system is enabled During login, you will also need to enter an OT	to enhance security P code from your Authenicator app installed on your device.	Airport e-Services	
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If your company has not already subscribed/regis	tered for e-Services, please choose the 'Company registration' link	Forgot Password	
username/password, please return to this page a	ind login to the service you require.	Al Majis	
If you are an individual who wishes to register for	r Al Majlis, please choose the 'Al Majlis registration'.	Al Majlis Registration	
Click on the link to download and view 'Al Majis	s Terms	Al Majlis Booking	
Our e-Services Dubal Airports offers easy-to-access online service	Click on Al Majlis	Update Al Majlis Booking	
following are the major services available online:	registration if you are	Pay Al Majlis Booking	
Al Majlis Airport Pass Management System (APMS)	a new user	Amin/Pass	
Airport Car Parking		Pay for Pass	
Company Registration User Manual In Arabic		Pay for Fine	
Company Registration Oser Mariual in English	1		

1. Click on the "Al Majlis Registration" link in the menu

2. Provide the required details marked with * and click on Save



مطاراتديني DUBAIRPORTS		Add Department	
Required fields English name * Arabic name * Arabic name * Username * Password * Ernal * Nationality Address 1 Mobile Telephone Fax Gender Date of birth Al Majis	 → +971 • S0 123 4567 → Male © Female □ → MM ♥ YY ♥ 	Enter required fields and click on Save button	Airport e-Services Company Registration e-Services login Porgot Password Al Majlis Al Majlis Registration Al Majlis Booking Update Al Majlis Booking Pay Al Majlis Booking Pay Al Majlis Booking Pay Tor Pass Pay for Fine

3. Once you click on Save, the confirmation message is displayed with the user registration Id.

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Airport Services	
Thank you for registering with our system. Yo	sur InternetUser ID is \$3599
	Airport e-Services
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	Amin/Pass
	Pay for Pass
	Pay for Fine >
1 1 1 A	
2022 © Dubai Airports, All Rights Reserved	

4. Click on the "Setup Authenticator App" button to complete one time multi factor authentication set up







5. Enter the user name and password and click on Sign-in



6. You will be asked to set up the authenticator app for 2 Step verification.







7. Follow the steps displayed on the screen from step 1 to step 3









8. Scan the QR code displayed on the screen from your mobile



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9. Enter the OTP to verify the your account and complete the MFA set up



10. The MFA set up is successfully completed and a confirmation message is displayed

	IN OIS	V Device Regis	tration Successful		🛠 eServices 🔺 Welcome! Shams123
	2FA - Protect your : With 2-Step Verification (also known a is stolen. After you set up 2-Step Verific	The Authenticator app on you Dubai Airports e	r device is now linked to your Service account	x ccount in case your password	
	Something you know, like your p- Something you have, like your pr Dubai airport security policy requires 2FA protection	PROCEED TO ESE	RVICE HOMEPAGE		
		SETUP AUTHE	NTICATOR APP		
T THE TREE	🕑 İnstali App	2	Scan QR	3 Verify	
	Verify Authenticator cod Once you have scanned the QR code, you app will provide you with a unique code.	C rtwo factor authentication	Enter OTP 298424	1	
			VERIFY		
	Displayed authenticator code is for illu Plasse do not use it as OTP. Use the Authenticator ano installed or	stration purpose only. DTP generated from			

11. You can login to from the eServices home page





e-Services login	
A multifactor authentication system is enabled to enhance security. During login, you will also need to enter an OTP code from your Authenicator app installed on your device.	Airport e-Services
Login Setup Authenticator App	Company Registration
	e-Services login 🔷 🚿
If your company has not already subscribed/registered for e-Services, please choose the 'Company registration' link from	Forgot Password 🔰
the nght-hand side menu, and register your company beforehand. Once you have received the registered username/password, please return to this page and login to the service you require.	Al Majlis
If you are an individual who wishes to register for AI Majlis, please choose the 'AI Majlis registration'.	Al Majlis Registration 🔷
Click on the link to download and view 'AI Majis Terms And Conditions'.	Al Majlis Booking 🔷 💙
Our e-Services	Update Al Majlis Booking 🔷 📎
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Al Majis	Amin/Pass
Airport Pass Management System (APMS) Airport Car Parking	Pay for Pass >
Company Registration User Manual In Arabic	Pay for Fine
Company Registration Liser Manual In English	

12. Enter the DA eServices user name and password to sign in



13. Open the authenticator app on your phone and get the code







14. The below error message is displayed if you enter a wrong code.

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	<section-header><section-header><section-header><text><text><text></text></text></text></section-header></section-header></section-header>

15. Enter the code correctly and click on verify to successfully login to DA eServices home page.







2.7 NEW COMPANY REGISTRATION

- Access DA eServices on <u>https://services.dubaiairports.ae</u>. You will land on the eServices home page.
- Click on the "Company registration" on the right side menu
- Enter the company details and click on "Next" button
- Enter the payment profile and click on "Next" button
- Enter the contact person details and click on "Next" button
- Enter the user login details and click on "Submit" button
- You will be registered with a User Id
- Go to the eServices home page
- Click on the "Login" button
- Provide user name and password and click on "Sign in " button
- Scan the QR code to install the MFA app on your mobile phone based on your device brand or go to app store and download the microsoft authenticator app
- Once downloaded, open the app scan the QR code displayed on your system screen
- Your device will be linked to the authenticator app
- You will be prompted to enter the verification code to complete the MFA set up
- Once you enter the code, the MFA registration will be successful
- Go to DA eServices home page and click on Login button
- Provide the user name and password and click on sign in
- You will be prompted to enter the authenticator code
- Open the microsoft authenticator app on your mobile phone
- Enter the code displayed on your mobile phone to authenticate and click on verify button
- You will be successfully logged in to DA eServices



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1. Click on the "Company registration" in the right menu

During login, you will also need to enter an OTP code from your Authenicator	app installed on your device.	Airport e-Servi	zes
✓ Login		Company Registrat	ion >
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If your company has not already subscribed/registered for e-Services, please cho	ose the 'Company registration' link from	Forgot Password	>.
username/password, please return to this page and login to the service you requ	are received the registered	Al Majlis	
If you are an individual who wishes to register for Al Majlis, please choose the 'A	Al Majlis registration'.	Al Majlis Registrati	on 🔀
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Our e-Services		Update Al Majlis B	ooking >
Dubai Airports offers easy-to-access online services for staff and customers, both the major services available online:	h internal and external. The following are	Pay Al Majlis Booki	ng >
Al Majlis Airport Pars Management System (APMS)		Amin/Pass	
Airport Car Parking	Click on the Com	Pay for Pass	*
Company Registration User Manual In Arabic	registration	Pay for Fine	>
Company Registration User Manual In English			

2. Provide the company details and click on"Next" button

0	2	3	4			Airport e-Services
Company Details	Payment Profile	Contact Person	User Details	5		Company Registration
Services						e-Services login
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Company Details						Al Majlis Registration
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Emirate Duba	í 🔹	P.O. Box	P.O. Box #			
Telephone * Teleph	hone #. 041234567	Fax	Telephone # 041	234567	Enter company details and click here	

3. Provide payment profile of the company and click on "Next" button





Company Details Payment Profile Contact Person User Details Company Registration Payment Profile e-Services login e-Services login Please choose the payment profile you'd like to have setup with Dubai Airports. If you wish to continue as a cash uscomer, you do not need to provide any extra details. If you wish to setup a credit account, please download the Credit Application Form Forgot Password Credit Application Form Al Majits Registration Payment profile* © Cash © Credit Credit Application Select files Drop files here to uploar Enter payment profile details and click	Company Details Payment Profile Please choose the payment profile ye cash customer, you do not need to pr	Payment Contact Profile Person	User Details		Company Registration
Payment Profile e-Services login Please choose the payment profile you'd like to have setup with Dubai Airports. If you wish to continue as a cash customer, you do not need to provide any extra details. If you wish to setup a credit account, please download the Credit Application Form. AI Majiis Credit Application Form AI Majiis Registration Payment profile* © Cash O Credit Credit Application Select files Drop files here to uploar Enter payment profile details. Booking Payment profile IV Previous	Payment Profile Please choose the payment profile ye cash customer, you do not need to pr				
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Pay for Pass					Pay for Pass >
Pay for Fine					Pay for Fine 💦

4. Enter the company point of contact details and click on "Next" button

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							e-Services login
Contact Person Details							Forgot Password
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Tax Registration ≠* 456789							Pay Al Majlis Book
							Amin/Pass
Sponsor Name * Tai Al Akbar				Trade License #*			Pay for Pass
							Pay for Fine
17-Nov-2021		14-Dec-2021		31-Dec-2022			
Company Established Date	e* Tr	ade License Issue	Date *	Trade License Expiry	/ Date *		
Trade license copy		Select files	Drop file	es here to upload			
Passport copy						Enter of	contact person

5. Enter the user login details and provide user preferences and click on "Submit" to complete company registration





0-	- 0-		4		Airport e-Services
Company Details	Payment Profile	Contact Person	User Details		Company Registration
Login Credentials					e-Services login
Login Usemame *	Login Password *		Confirm Password *		Forgot Password
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Llear Dataile					Al Majlis Registration
Oser Details					Al Majlis Booking
Name (English) *					Update Al Majlis Booking
Sham star		Name (Arabic)			Pay Al Majlis Booking
Email*		Nationality *			Amin/Pass
thinkshark2003@gmail.com		India			Pay for Pass
Mobile #*	_				Pay for Fine
050234567	Telephone #		Fax#		
Receive SMS	Receive E-ma	ail			
Address Line 1		Address Line 2			
				Provide	login and user

6. You will get a confirmation message with the company ID

	Company registration		
	Company registration is successful, Your company id is 18461.	Airport e-Services	
		Company Registration	
		Forgot Password	× .
	You will see confirmation message	Al Majlis	
	with company user id	Al Majlis Registration	2 S
		Update Al Majlis Booking	x
		Pay Al Majlis Booking	× .
111		Amin/Pass	
		Pay for Fine	5

7. Click on the "Setup Authenticator App" button to complete one time multi factor authentication set up







8. Enter the user name and password and click on Sign-in



9. You will be asked to set up the authenticator app for 2 Step verification.







10. Follow the steps displayed on the screen from step 1 to step 3









11. Scan the QR code displayed on the screen from your mobile



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12. Enter the OTP to verify the your account and complete the MFA set up



13. The MFA set up is successfully completed and a confirmation message is displayed

PNOID	V Device Peric	tration Successful		😤 eServices 📲 Welcomel Shams12:
2FA - Protect your a With 2-Step Verification (also known a is stolen. After you set up 2-Step Verifi Somethian you know ilite ware po	The Authenticator app on you Dubai Airports e	r device is now linked to your Service account	× ccount in case your password	
Contexting you have, like your pr Something you have, like your pr Dubal algort security policy requires 2FA protect-	PROCEED TO ESE	RVICE HOMEPAGE	_	
💽 Install App	SETUP AUTHE	NTICATOR APP	③ Verify	
Verify Authenticator coor Once you have scanned the QR code, yo app will provide you with a unique code.	le ur two factor authentication	Enter OTP 298424]	
1234	ê	VERIFY		
Displayed suttenticator code is for il	ustration purpose only. 3 UTP ganarakad from			

14. You can login to from the eServices home page





e-Services login	
A multifactor authentication system is enabled to enhance security. During login, you will also need to enter an OTP code from your Authenicator app installed on your device.	Airport e-Services
✓ Login ♦>	Company Registration
	e-Services login 💦 📎
If your company has not already subscribed/registered for e-Services, please choose the 'Company registration' link from	Forgot Password
the nght-hand side menu, and register your company beforehand. Once you have received the registered username/password, please return to this page and login to the service you require.	Al Majlis
If you are an individual who wishes to register for AI Majlis, please choose the 'AI Majlis registration'.	Al Majlis Registration 🔰
Click on the link to download and view 'Al Majis Terms And Conditions'.	Al Majlis Booking 🔰 📎
Our e-Services	Update Al Majlis Booking 🔰
Dubai Airports offers easy-to-access online services for staff and customers, both internal and external. The following are the major services available online:	Pay Al Majlis Booking 🔰
Al Majlis	Amin/Pass
Airport Pass Management System (APMS) Airport Car Parking	Pay for Pass >
Company Registration User Manual In Arabic	Pay for Fine
Company Registration User Manual In English	

15. Enter the DA eServices user name and password to sign in



16. Open the authenticator app on your phone and get the code







17. The below error message is displayed if you enter a wrong code.

😤 eServices 💄 Welcomel Shams123
Two-factor authentication
Error • Authenticator code is invalid. Authenticator code 33555

18. Enter the code correctly and click on verify to successfully login to DA eServices home page.







3 SIGNING IN TO DA ESERVICES WITH MFA

- 1. Access DA eServices on https://services.dubaiairports.ae. You will land on the eServices home page.
- 2. Click on the "Login" button
- 3. Provide user name and password and click on "Sign in " button
- 4. You will be prompted to enter the authenticator code
- 5. Open the microsoft authenticator app on your mobile phone
- 6. Enter the code displayed on your mobile phone to authenticate and click on verify button
- 7. You will be successfully logged in to DA eServices









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Welcome Shams123



e-Services

As part of our efforts to enhance customer service and facilitate easy access to our numerous services, online services were launched at Dubai International. Today, Dubai Airports offers three easy-to-access online services for staff and customers - both internal and external. The following are the five major services available online:

Al Majlis Airport Pass Management System (APMS) Airport Car Parking

Al Majlis

All Majio Established in 1998 at Dubai International, Al Majis is a premium facility offering VIP travel services for passengers flying scheduled airlines. Al Majis provides personalized services such as special check-in, immigration, baggage clearance, guided duty free and limousine/bus escort to Terminal.

Airport Pass Management System (APMS) Airport Pass Management System (APMS) is an application developed to automate the Pass Management process. A part of Duba's opcovernment solution, this online registration service enables submission and processing of online applications for airport security passes.

Pass Issuance Procedure In Arabio

Pass Issuance Procedure In Arabic Pass Issuance Procedure In English Security Permit Application Form Update Personal Information Form Terms & Conditions For Company & Data Entry In Arabic Terms & Conditions For Company & Data Entry In Arabic Terms & Conditions For Pass Holder In Arabic Terms & Conditions For Pass Holder In Arabic Terms & Conditions For Pass Holder In Arabic Frequently Asked Questions In Arabic

Airport Car Parking Dubai Airports provides vehicle parking services to registered companies, car rental firms and individuals. The enhanced exervices parking system is user-friendly and offer a speedy process and clear tracking of status for both internal and external customers.



Dubai Airports

PUBLIC - OPEN DATA